

PAT Warranty

Cardionics, Inc (Cadionics) warrants this product to be free of manufacturing defects in material and workmanship for a period of five (5) years from the date of original consumer purchase or from an authorized dealer.

What this warranty covers:

1. Cardionics warrants PAT, the Pediatric Auscultation Trainer and all accessory components to be free of manufacturing defects in material and workmanship for a period of five (5) years from the date of original consumer purchase from Cardionics or an authorized dealer.
2. This written warranty is limited to the original consumer purchaser, transferable only by written authorization of Cardionics.
3. All warranties, expressed or implied, made by Cardionics, including warranties of merchantability and fitness are limited to the five (5) year period of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.
4. This warranty is limited to repair of the product or replacement thereof, at the discretion of Cardionics. Calibrations are considered normal maintenance and are not included in the five year warranty.

What this warranty does not cover:

1. This warranty does not cover defects or damage resulting from use of the product other than its normal, intended and customary use. This warranty does not cover defects or damages from abnormal use, abnormal conditions, improper storage, and exposure to moisture or liquid, unauthorized modifications, repairs made by unauthorized personnel, unauthorized connections (those not described in this manual), misuse, neglect, abuse, accident, alteration, improper installation or other acts which are not the fault of Cardionics, including damage caused by shipping.
2. Products not manufactured by Cardionics. (These will be covered by original manufactures warranty).
3. PAT units or components which have had the serial number, removed or made illegible.
4. Damage resulting from use of non-Cardionics approved accessories.

Policies concerning service.

Shipping charges. The customer shall bear the cost of shipping the product to Cardionics. Cardionics will pay the return freight within the United States. Customers outside the US will be asked to pay for shipping in both directions. This includes both warranty and out-of-warranty service. We suggest that you insure the package. Cardionics is not responsible for lost shipments or damage caused by the shipping company.

Authorization for return. Before sending equipment for repair, please call Cardionics, at 281-488-5901 or in the U.S. or Canada 1-800-364-5901 for a return authorization number. This will help us track your repair.

Reason for return. Please include a note with your name, address, telephone and email address and what you believe the problem to be.

Packing for return. Equipment requiring repair should be suitably packaged for shipping.

Where to obtain service. Ship package prepaid to Cardionics, 910 Bay Star Blvd, Webster, Texas 77598 USA. We will endeavor to complete repairs within fifteen (15) working days from date of receipt of product by Cardionics.

Out-of-warranty service. When a product is returned for service that is out-of-warranty, Cardionics will call you to obtain your authorization prior to making the repair. We will ask for a credit card payment at the time of the call. If the repair is from an authorized Cardionics dealer or institution, Cardionics will ask for a purchase order number.

Consequential Damages

Cardionics shall not be liable for incidental or consequential damages arising from the use or failure of this product, including injury to persons or property. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state.